

Product Localization Manager (Front Office)



Reports to: Product Mgmt Manager, Pacific Product Operations

Job Scope: Product management role based in Singapore covering Japan, Australia, New Zealand and Asia Pacific

Position Overview:

Reporting to the Pacific Product Operations team in Singapore, the successful candidate will be required to program/project manage compliance related projects across the regions. You will be responsible for ensuring that all Apple products are not only fully compliant with regional in-country regulations, but adhere to Apple's vision pertaining to branding and design aesthetic. In order to be successful in this role, the candidate is expected to have an in-depth knowledge of the regulatory requirements in the region.

In addition, the successful candidate is required to work collaboratively with Regulatory Compliance Team to drive for best-in-class product certification lead-time and ensuring the most efficient time to market for new products in the Pacific region. Timely communication of the certification schedule to the wider Ops team and flawless execution of the NPI certification plan are the fundamental deliverable for the role.

This role collaborates closely with a variety of functions. They include Operations (Supply Demand Planning, Logistics, Reseller Ops etc), Sales, Marketing, legal, Compliance and Government Affairs.

The ideal candidate will have experience and knowledge of multiple disciplines including supply chain management (order management & fulfillment, supply demand management, manufacturing, logistics fulfillment etc), and product management (localization, certification and new product launches). This role requires a strong leader who can

make things happen, lead the resolution of issues, keep people on schedule, mind every detail, and operate under conditions of incomplete information and extreme ambiguity with agility and comfort. Effective communication, exceptional project management and problem solving skills are essential.

Key Responsibilities:

- Drive & Manage Change
- Assess current business processes for improvement opportunities.
- Drive alignment and consistency in solutions, ensuring they meet Apple's Strategic Goals.
- Document and implement new processes effectively through change management and cross-functional collaborations.
- Influence decisions through collaboration, leadership and customer-focused approach.
- Effectively manage all projects/programs, providing timely updates and elevating critical risks to cross-functional and executive teams as required.
- Drive, track and publish New Product Certification Lead-time
- Ensure Flawless execution of POR
- Ensure process integration across organization, both regionally and globally.
- Advisor to business managers/users in deriving best practices/processes and IT capabilities to support the business.
- Leadership and/or Participation in actual Product Localization implementation may be required. For example:
 - Create and maintain Bill-of-Materials (BOM) for all APAC localized SKUs
 - Work with Packaging Ops and ID on the implementation of APAC regulatory markings & artworks
 - Work with APD, L&RE & NPCM to ensure that localized materials are available for agency certification
 - Perform First-Article-Inspection (FAIs) on new localized product components
- International Travel may be required.

Skills and Competencies:

- Exceptional ability to build relationships and influence in a matrix organization.
- In-depth experience in program and/or project management.
- Exceptional communicator.
- Excellent problem solving skills.
- Strong Analytical and business process re-engineering skills along with a maniacal attention to details.
- Ability to work with ambiguity.
- A Desire to operate “Hands On” in the role.
- Self-motivated and driven individual who is comfortable working in a fast-paced & dynamic environment

Experience Required:

- Minimum 6-8 years of relevant experience in a consumer electronics environment
- BS/BA degree required. MBA or advanced degree a plus.